



# BULLETPROOF

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## Learning Delivery

Announcing 3 great courses happening at Bulletproof this spring:

### ITIL® 4 Foundation Certification Program

3 day format (with instructor-proctored exam on the last day)

### Microsoft 10982C (Supporting and troubleshooting Windows 10)

This course is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.

### Microsoft 20703-1 (Administering System Center Configuration Manager for Server 2016)

Students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager.

MS 10982C

Feb 4 - 8 .....4 seats left

Feb 11 - 15 ....4 seats left

MS 20703-1

Mar 11 - 15 ....4 seats left

Mar 18 - 22 ...4 seats left

ITIL® 4

April 15 - 17 ....10 seats left

To register, contact us at [les.jones@bulletproofsi.com](mailto:les.jones@bulletproofsi.com) or 506-452-8558, ext. 6028